

## **Asset Security And Customer Protections**

Staffed by precious metals and banking professionals having more than 65 years of combined experience serving commercial entities and individual investors alike, our highest priorities at Diamond State Depository, LLC (**DSD**) include:

- (1) The Security and Protection of Its Customers' Assets;**
- (2) Maintaining the Confidentiality of All Customer Business Information; and**
- (3) Complete Customer Satisfaction;**

Accordingly, in addition to prompt transaction execution, daily account reporting and responsive, cordial customer service, **DSD** also features: (1) an array of professionally designed physical and electronic security measures; (2) stringently applied policy and procedure protocols; and (3) comprehensive insurance coverage to protect the precious metals, certified coins and other tangible assets, as well as the account data that **DSD**'s customers place in our care and custody.

Specifically, **DSD** features the following such measures:

### **I. Physical Facilities**

- A. Spacious, State-of-the-Art, Class-III, High Security Vault**
- B. A 12,000 Sq. Ft. Secure, "Bulk Storage" (e.g., 1000 Oz Silver Bar) Warehouse**
- C. Emergency Generator Capable of Supplying 100% Contingency Power**

### **II. Electronic Security**

- A. Three-Tiered, UL- Rated, Multi-Redundant, State-of-the-Art Security System**
- B. "Card Reader" System Permitting Area Access On Pre-Authorized Basis Only**
- C. 100% Facility Video Coverage w/120-Day Recording Retention**
- D. 24/7 Off- Site Facility Monitoring By Professional Security Specialists**

### **III. Internal Control**

- A. "Dual Control" Protocol - Two-Member Vault Teams When Handling Assets**
- B. Continuous Internal Audits – Accounts Reviewed on Randomly Selected Basis**
- C. Separation of Duties – Different Staff Enter Account Data Than Handle Assets**

### **IV. Customer Protections**

- A. Corporate Assets -- Held in Physically Segregated, Customer-Specific Accounts**
- B. All Assets -- Held "In Custody" (i.e., Off DSD's Balance Sheet)**
- C. On-Site Visits & Commercial Customer-Conducted Audits Encouraged**
- D. Daily Off-Site Customer Account Data Storage**
- E. Same-Day Transaction Confirmations & Weekly/Monthly Account Reporting**
- F. Strict, Written "Chinese Wall" Policy Confining Customer Data To DSD Only**

### **V. Insurance Provisions**

- A. "All-Risk" Insurance Protection – Underwritten by World's Leading Provider of Specialty Precious Metals Insurance (standard exclusions apply)**
- B. Fully-Insured USPS/FedEx/UPS Drop Shipments & Armored Car Deliveries**

*Please call **DSD** at 1-888-322-6150 for more information.*